

Jacksonville Police Department Jacksonville, North Carolina



2015 Annual Report



*An InternationalJ' accredited law
enforcement agency*



Message from Director Mike Yaniero

The members of the Department of Public Safety are committed by oath to serve and protect all who work, live or visit the vibrant community of Jacksonville, North Carolina. This 2015 Annual Report will showcase the hard work and dedication of the first responders in both Fire and Police Operations and those who work in support of them.

Positive and productive relationships with our community partners are essential to our success as a Public Safety agency. The diligent work of the Jacksonville Police Department and Jacksonville Fire and Emergency Services have resulted in reductions in crime and in a faster response to medical and fire calls which positively impact our community's quality of life.

The agency has implemented technological solutions to improve effectiveness in our work as a progressive and professional public safety agency. Changes and growth within our community continues to increase the demand for police and fire services. Every member of this team is dedicated to improving the services we provide. The consideration of efficient and effective strategies, with an eye on maintaining the budget, is part of everything we do.

This marks our first full year in our new facility, The Center for Public Safety. Thanks to the vision and determination of the Jacksonville City Council, the citizens have been provided with a modern facility that will enable the Police and Fire and Emergency Services Departments to provide professional public safety services for many years to come. We appreciate your interest in the work of Jacksonville Public Safety. The dedication, hard work and talent of our police, fire and support staff members are the foundation of the agency's success which makes Jacksonville a safe and secure place to live, work and visit.

Sincerely,



Director of Public Safety



Chief Mike Yaniero meets a new friend at International Walk to School Day held at Carolina Forest Elementary School

Jacksonville City Council

Mayor

Sammy Phillips

Mayor Pro-Tem

Michael Lazzara

Council Members

Jerry Bittner

Robert Warden

Jerome Willingham

Angelia Washington

City Manager Richard Woodruff
Deputy City Manager Ronald Massey

Assistant City Manager Glenn Hargett

Agency Summary

The Jacksonville Department of Public Safety is a progressive agency with a successful history of utilizing creative approaches to problem solving. Three years ago in 2012, City leaders made the decision to merge Jacksonville's law enforcement and fire operations into a single entity: The Department of Public Safety. That transition has resulted in operational efficiencies in approaching both challenges and opportunities for Jacksonville Police Department and Jacksonville Fire and Emergency Services. The new department has incorporated a streamlined approach to strategic planning and organizational culture. The decision to change to a single Public Safety Division has continued to pay dividends in improved use of combined capabilities and resources to handle escalating and dynamic demands for public safety services.

The FY 2014-2015 Annual Report of Jacksonville Fire and Emergency Services can be found at: www.jacksonvillenc.gov/PublicSafety/FireandEmergency

Jacksonville Police Department

The Organizational Structure of the Jacksonville Police Department is comprised of two major divisions: Patrol & Field Operations Division and Investigations & Support Services Division. This agency structure hosts 170 employees and provides the blueprint in providing the utmost in law enforcement services and protection for our citizens.

Our Differential Police Response is an approach to call management that prioritizes incoming calls for service. This prioritization allows the agency to focus law enforcement services to emergency calls. The DPR Action Plan utilizes civilian personnel that have been trained with the skills to handle tasks not requiring the skills of a sworn officer. The DPR includes telephone and web-based reporting for citizens requiring non-emergency services.

The Patrol Division is our "feet on the street" and the officers

Jacksonville Public Safety



2015 was our first full year in the new Center for Public Safety



In the 1950's, JPD Officers also served as Dispatchers

most often in contact with the general public. This division encompasses six geographic sectors within the City. Patrol Officers work 12- hour rotating shifts to provide 24 hour police service to the community.

During 2015, Jacksonville Police Officers responded to exactly 117, 416 calls for service. This is in addition to providing police services in preventive patrol, protection of life and property, apprehension of violators and preliminary crime and traffic crash investigations. This represents a slight decrease increase in calls for service, while the total crimes reported is slightly higher from last year. Traffic Enforcement efforts have resulted in a decrease in Motor Vehicle Fatalities, Motor Vehicle Injuries and Driving while Impaired. Larcenies have decreased by 5 percent. Aggravated assaults are down by 15 percent over 2014 due to proactive patrols and an increased community presence by law enforcement.

The agency's Traffic Division, Community Policing Division, Community Response Team and Canine Division fall under the single umbrella of Field Operations. Field Operations handles all aspects of the Part-Time Police Officer Program, Reserve Officer Program, special events and requests for assistance from other law enforcement agencies. Off Duty Security requests and National Night Out also fall under the umbrella of Field Operations.

The Investigative Services Division is made up of Criminal and Juvenile Investigations, Victims Services, Evidence and Property Management, Special Operations and Internal Affairs. Police Crime Analysts also work within this division. Civilian non-sworn staff members, Police Service Officers, provide administrative support services within this division.

Support Services Division is home to Jacksonville Police Department's Communications, Records and Training Divisions. This division hosts the agency's Accreditation Manager and Range Master.



Corporal Daisy Haywood, Community Services Division, visits with a friend during the community's Disability Fair.



Andrea "Dineen" Green has served as a JPD Dispatcher for nearly 30 years.

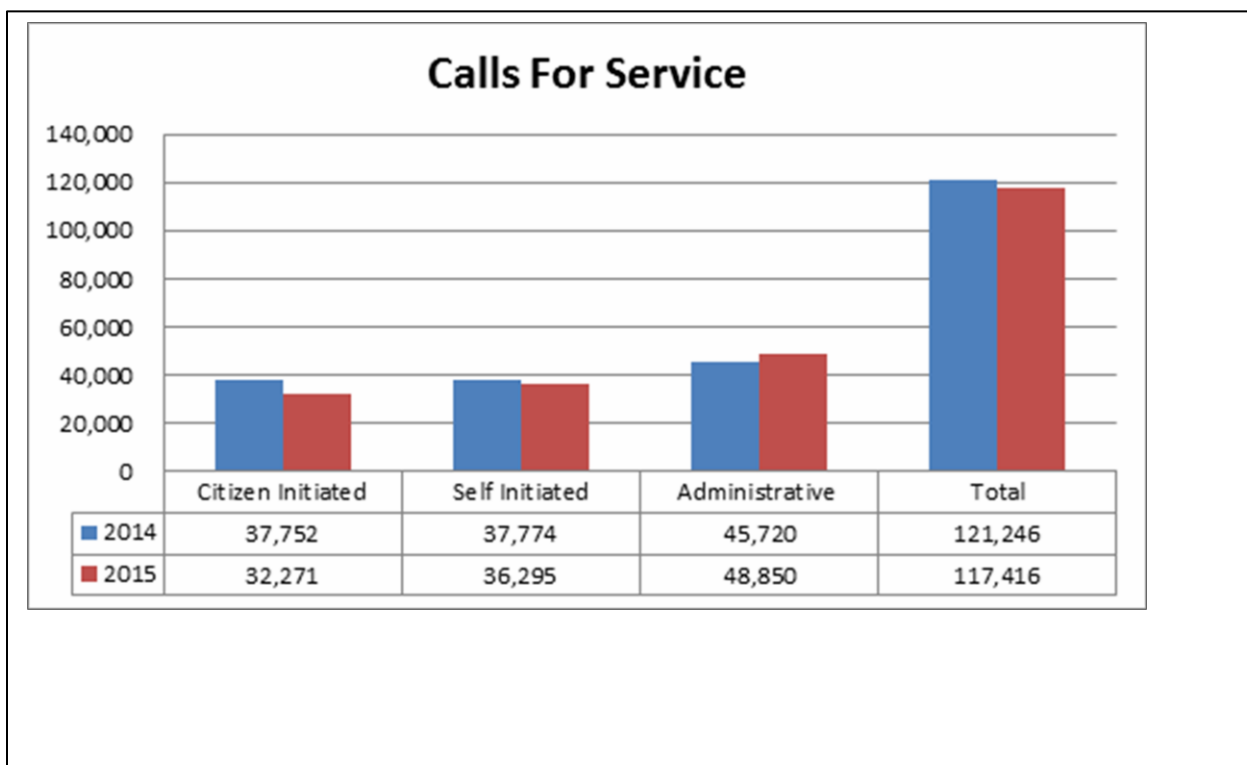
Staff continued to initiate changes associated with our automated Records Management System (RMS), utilizing this technology upgrade to its full extent. RMS provides for greater accuracy and efficiency with police reports and criminal records.

Public Safety Staff continues to pursue grant awards from local, state and federal resources. Their efforts have resulted in \$408,065 in receipts for our agency during 2015.

Community partnerships with agencies and groups in Jacksonville are truly important in providing exceptional public safety services. The selection of every team member at Jacksonville Public Safety is approached with great care. The strength of our organization is due to the dedication of every team member.



Officer Sergio Lazaro was sworn in as a Jacksonville Police Officer in 2015.



Crime (Jan-Dec)	2014	2015	% Change	Increase
Homicide	2	5*	150%	Increase
Rape	21	27	29%	Increase
Commercial Robberies	2	4	100%	Increase
Individual Robberies	30	31	3%	Increase
Aggravated Assault	71	60	15%	Decrease
Burglary	253	319	26%	Increase
Larceny	1,599	1,516	5%	Decrease
MV Theft	66	62	6%	Decrease
Arson	6	10	66%	Increase
Total Crimes Reported	7,227	7,655	6%	Increase
Field Interviews	2,108	1,653	22%	Decrease
Motor Vehicle Fatalities	6	2	66%	Decrease
Motor Vehicle Injuries	797	692	13%	Decrease
Motor Vehicle Crashes	3,151	3,203	2%	Increase
Citations	15,864	13,497	15%	Decrease
Driving While Impaired	232	168	27%	Decrease
* two deaths that were, statistically, listed as homicides. One was a result of negligent manslaughter (the result of negligent handling of a firearm); one was the result of an assault, in which the victim was legally defending himself.				

Patrol Division

The Patrol Division of the Jacksonville Department of Public Safety is largest division in the organization with the most frequent contact with the public. The Patrol Division has the ability to greatly influence public cooperation with law enforcement. The Patrol Division consists of six patrol platoons that work 12 hour shifts. The Division is responsible for providing services to our citizens 24 hours a day, 7 days a week. With the Division's Day Shift overlapping the Evening Shift and Night Shift, officers respond to calls for service, conduct pro-active patrols, self-initiated activities such as traffic stops, and other various activities during their respective shifts. The overlapping evening shift provides optimum coverage during peak hours and shift changes.

In an effort to provide the best possible law enforcement services to our citizens, officers began utilizing CA+. This is a computer software product that provides every officer with a breakdown of crime within the City. The CA+ system provides officers with information about the types of crimes being committed. This information includes: locations, time of day, day of week and other pertinent information that will assist the officer in proactive policing as well as crime prevention.

During 2015, Jacksonville Police partnered with Marine Corps Base Camp Lejeune in their "Protect What You've Earned" initiative. This initiative encourages the young, active duty military personnel to consider the consequences of negative behavior before becoming involved in it. Protect What You've Earned reminds them that irresponsible or criminal behavior can result in negative consequences through military and civilian courts to their hard earned rank and wages. As a reminder to our military population, each Jacksonville Police Department vehicle displays the iconic black and white message to Protect What You've Earned.



Chief Yaniero and Patrol Officer Ashley Potter were presented with a Patrol Bicycle donated by a local girls soccer team. The donation was made in appreciation of Officer Potter's volunteer service coaching youth soccer.



JPD Patrol Officers respond to a rollover crash.



The agency has experienced a marked increase in calls for police services involving mentally ill subjects. These responses are time consuming and can be troublesome in nature, leading to the utilization of force in order to gain compliance, as some of the subjects encountered do not possess a rational thought process.

The Jacksonville Department of Public Safety recognized this problem. As a result, Crisis Intervention Training (CIT) is being conducted quarterly to ensure all officers are trained to the best of their ability to deal with mentally ill subjects. Additionally, de-escalation training is being conducted for all patrol officers in attempts to minimize the use of force required to gain compliance when responding to calls involving mentally ill citizens.

Field Operations

The Field Operations Division is comprised of the agency's Traffic Division, Community Response Team, Community Services Division, part time officers and special events. Field Operations encompasses a broad spectrum of personnel who provide both proactive and reactive resources to the citizens of our community. The Field Operations Division provides support and law enforcement resources to practically every special event conducted throughout the city requiring law enforcement presence or assistance.

Traffic Division

The Traffic Division is a component of the Field Operations Division. The Traffic Unit staffed by a Lieutenant, a Sergeant and four Traffic Officers (there is one vacant slot). In addition, there is one part-time non sworn officer assigned to Traffic, along with five school crossing guards.

The overall goal of the Traffic Division is to reduce the number and severity of crashes throughout the city by directed and selective traffic enforcement and strong



Officers completing the CIT Training receive this CIT pin to symbolize their expertise in this specialized area.



K-9 Officer Jack Cohen and K-9 Loco serve in the Field Operations Division. The agency has two K-9 teams.

educational programs, and by maintaining open lines of communication with those who are on the engineering side of traffic safety.

In North Carolina, speeding is the most common contributing factor in fatal crashes. The economic cost to society of speed-related crashes is estimated by NHTSA to be \$40.4 billion per year. Speeding-related crashes take close to 10,000 lives in the United States every year. In addition, the National Safety Council noted that “Speeding is often one of several risky factors in fatal crashes, because alcohol-impaired drivers are more likely to speed, and speeding drivers are less likely to wear seat belts. Alcohol, lack of seat belts and speeding can add up to a deadly combination.”

During 2015, the Jacksonville Police Department continued its enforcement efforts on city roadways to increase safety for all motorists. The main areas of concentration were speeding violations (particularly in school zones), driving while impaired and red light violations. In 2015, the North Carolina Governor’s Highway Safety Program (NCGHSP) considered Onslow County to be a “focus county” for enforcement. This was because of the higher-than-average number of unrestrained fatal crashes. The NCGHSP requested increased occupant restraint enforcement be conducted by all agencies. At the conclusion of the June study, Onslow County achieved a seatbelt usage goal of 90%, despite the statewide average actually falling below 90%. Traffic Division officers were responsible for 38.7% of all citations, 67.3% of all occupant restraint citations, and 58.4% of all speeding citations issued in 2015. In 2015 the Jacksonville Police Department investigated 2,887 crashes. This was a 1.5% decrease in the number of traffic crashes reported in 2014. Two people lost their lives in traffic crashes in the city during 2015, a decrease from the six that occurred in 2014. The division investigated 21.0% of all crashes reported in the city and conducted reviews or follow-up investigations on 401 hit-and-run reports, statistically even from 2014 (404 hit-and-run reports).



JPD Traffic Division conducts Crash Investigations on crashes involving fatalities, serious injuries and/or high property values.



JPD's Traffic Division works with community partners in the media to extend their safety efforts to the public.

Drug Recognition Expert (DRE)

In 2015, Traffic Corporal Scott Eichelberger continued to operate as the only Drug Recognition Expert (DRE) within Onslow County. The DRE program trains officers to use a systematic and standardized series of steps to detect if a subject is impaired on a drug. The DRE is also able to determine what category of drug the subject has taken and, in most cases, is able to correctly determine the particular drug that is causing the impairment. This program provides the agency and the state prosecutors another piece of valuable evidence to battle Drug Impaired Driving / DWI. The DRE Program is overseen by the North Carolina Department of Health and Human Services' Forensic Tests for Alcohol Branch and the International Association of Chiefs of Police. In December 2015, Cpl. Eichelberger was recognized by the State DRE Coordinator as one of the top five officers in North Carolina for the number of DRE evaluations he personally conducted during the past year. Cpl. Eichelberger was also recognized by the Onslow County District Attorney's Office during legal update training for his ability to write detailed, comprehensive reports on DWI arrests, resulting in higher conviction rates.



Corporal Scott Eichelberger is a certified Drug Recognition Expert (DRE)



Drug Recognition Experts are able to pinpoint what particular drug is causing impairment.

Reporting Violations

The Traffic Division continued, in 2015, the Citizens Involved in Traffic Enforcement (CITE) Program. This program provides citizens the opportunity to phone, e-mail, or write to the Police Department when they witness motor vehicle violations. The Traffic Division investigates the complaint and, if warranted, sends a written notice to the violator informing them of the witnessed violation and the corrective action that needs to be taken.

North Carolina Governor's Highway Safety Program (NC GHSP)

In 2015, the Jacksonville Police Department continued as an active participant of the North Carolina Governor's Highway Safety Program (GHSP).



JPD is an active participant in the nationally recognized campaigns Click It or Ticket, Booze It and Lose It, and No Need 2 Speed. The Police Department hosted four large scale multi-agency DWI checking stations during 2015.

Lt. Sean Magill has been the Onslow County Law Enforcement County Coordinator for the GHSP since 2007. The GHSP County Coordinator works as a liaison between city and county law enforcement agencies and the Governor's Highway Safety Program. The coordinator answers questions related to highway safety and grants, and coordinates with individual agency representatives to ensure that campaign reports are submitted.

Bike Safe NC

The Jacksonville Police Department has four officers certified as Bike Safe NC instructors. Bike Safe NC is a traffic safety initiative to reduce motorcycle crashes and fatalities. It is a partnership between the Governor's Highway Safety Program, the NC State Highway Patrol and local law enforcement agencies. The proactive approach engages motorcyclists before they ride unsafely and partners them with a trained motor officer for the purpose of an assessment of their existing skills. During 2008 in North Carolina, 75% of all fatal motorcycle crashes were caused by the motorcyclist. Only 6% of motorcyclists killed had participated in any motorcycle safety course. Cpl. Michael "Tony" Frazier is the Eastern Region Coordinator for the program.

Mothers Against Drunk Driving (MADD)

MADD continues to be one of the department's strongest supporters to remove impaired drivers from city roadways. Throughout the year, MADD provided material support at large, multi-agency DWI checking stations. JPD Traffic Division Officers have developed an active working relationship with our local MADD representatives, who are OMH Emergency Room Nurses. These representatives routinely experience the devastation caused by impaired drivers.



School Crossing Guards

The Traffic Division is responsible for the School Crossing Guard Program. This Program provides School Crossing Guards to enhance pedestrian safety at eleven locations around schools located in the city. Before the start of the 2015-2016 school years, required refresher training was conducted.

Several of the locations have been vacant for some time. It has proven difficult to find and attract workers that are willing to work just a few hours (1.25 hours in the morning and 1.25 hours in the afternoon) at minimum wage. These workers have no benefits and must work under all environmental conditions.



This school crossing guard at Carolina Forest Elementary School helps students cross the busy roadway.

Traffic Crash Reconstruction

The Department has eight Traffic Crash Reconstructionists, with six currently assigned to the Traffic Division. Each Crash Reconstructionist has completed a minimum of 240 hours of training from the North Carolina Justice Academy or the Institute for Police Technology and Management. Each officer has attended additional training in specific areas, to include Pedestrian Crash Reconstruction, Commercial Motor Vehicle Reconstruction, and Motorcycle Crash Reconstruction. Two officers are currently certified to download Event Data Recorders (the so-called “black box”) in motor vehicles that are involved in traffic crashes.

A Crash Reconstructionist is dispatched to the scene when there is a major collision involving life threatening injuries, a fatality, or if the crash involves a significant amount of monetary damage. Because of their extensive knowledge and training, almost all of our Crash Reconstructionists have been declared as expert witnesses for testifying purposes in the North Carolina Criminal and Civil Court systems.

In 2015, the Traffic Division was dispatched eight times for significant traffic crashes.



Jacksonville Police and Jacksonville Fire and Emergency Services personnel work to clear the roadway after a crash at Gum Branch Road and Western Boulevard Extension.

Other Division Activities

International Walk to School Day was held on October 7, 2015. Traffic Division Officers, with the assistance of Community Services, City Recreation, and City Transportation coordinated the event. A second school was included this year. Staff coordinated with both Jacksonville Commons Elementary School and Carolina Forest Elementary School to provide a fun event for the kids while teaching them the benefits of walking to school.



International Walk to School Day is very popular with Jacksonville Commons Elementary students.

The Traffic Division attends or participates in many other organizations and committees, not limited to the following: Technical Review Committee (TRC), Military Civilian Task Force for Emergency Response (MCTFER), Accident Review Committee (ARC), Local Emergency Planners Committee (LEPC), Technical Coordinating Committee (TCC), Transportation Advisory Committee (TAC), Mothers against Drunk Driving (MADD), and Coastal Coalition for Substance Abuse Prevention (CCSAP).



The division assisted with the planning and implementation of the annual 9/11 Ceremony, Beirut Memorial Ceremony, Freedom Fountain Ceremony, Law Enforcement Memorial ceremony, and the Christmas Flotilla. In September, Lt. Magill became the chairman of the Traffic and Safety Committee.

Lt. Magill continued his active participation as a facilitator in the IACP's Leadership in Police Organizations. This is a three week class that is a collaborative effort between Coastal Carolina Community College and the Jacksonville Police Department to bring the expensive (\$50,000+) LPO class to our area at no cost us or our sister law enforcement agencies.



The Freedom Fountain serves as a gateway to the City and community.

The Traffic Division is responsible for all Parade, Picket, or Public Assembly Permits that are submitted to the Jacksonville Police Department (plus Amplified Sound Permits). The Traffic Division provided safety briefs throughout the year for military units on Camp Lejeune and MCAS-New River.

During 2015, 132 permits were reviewed. Division staff also set up and supervised the traffic plans for the Holiday Parade, Veterans Parade, National Night Out, Christmas Flotilla, and Run for the Warriors half-marathon. Traffic handled one dignitary escort (Secretary of Defense)

The Traffic Division provided safety briefs throughout the year for military units on Camp Lejeune and MCAS-New River. Three of the four Traffic Officers are also Police Training Officers. All three were utilized at some point in 2015 to assist the Patrol Division with the training of new police officers. Cpl. Frazier is a Taser Instructor. Throughout 2015, he taught in both Taser Certification and Taser Recertification classes. Cpl. Vanessa Smith joined the instructional cadre for BLET at Coastal Carolina Community College.

Throughout the year, Cpl. Vanessa Smith volunteered her time to be a mentor and role model every Tuesday afternoon with the Girls on the Run youth development program at New Bridge Middle School. The program culminates with the girls being physically and emotionally prepared to complete a celebratory 5k running event.

Officer XY Brown

In December, Officer XY Brown made a transition from certified police officer to non-sworn Police Services Officer. Officer Brown (now PSO Lieutenant Brown) has served the citizens of the City of Jacksonville since 1958. At the age of 88, he is still serving our citizens every day, performing various behind-the-scene functions that allow sworn officers to answer calls for service.



Peace Officers Memorial Day 2015



James "XY" Brown

Community Policing Division

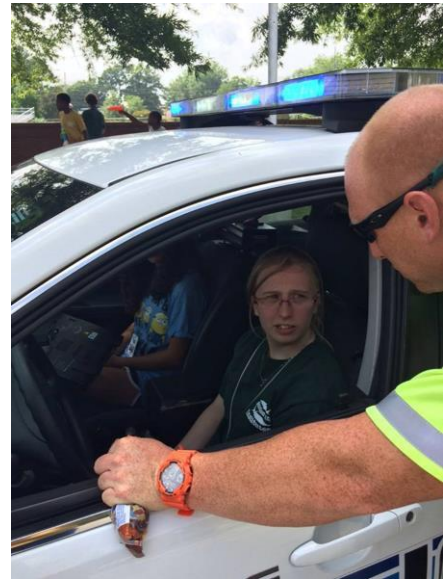
The Jacksonville Police Department's Community Policing Division is committed to a partnership with Jacksonville citizens to reduce crime and to improve the quality of life in our community. Officers assigned to Community Services are dedicated to getting to know the community they serve. This dedication is expressed through daily contacts with business owners and residents, hosting and attending special events and participation in community functions.

Community Officers

There are four officers assigned to Community Policing, a long-term assignment that affords the officers with an opportunity to build strong relationships with businesses, service providers and citizens within their sectors in the city. The officers call upon these relationships to assist citizens in need and to steer projects to successful completion. The department has come to rely on these relationships to advance the trust between the police department and the community.

Community Officers were engaged in a variety of different community events such as:

- NC Special Olympics Torch Run
- Traffic Checking Stations,
- International Walk to School Day
- Safety Briefs for Real Estate Employees
- Security Briefs for military aboard Camp Lejeune and New River Air Station
- Block Party for Plaza Manor Housing Development
- Neighborhood Watch Meetings
- National Night Out
- Coffee with a Cop
- Church Safety Briefs (Throughout Eastern NC)
- Operation Medicine Drop



Officer Sawyer speaks to a student attending the Sturgeon City Police Institute



McGruff & Officer Postlethwaite take a bite out of crime at the Holiday Parade.

Community Officers serve the organization by developing strong community/police relationships. These officers obtain information from complaints from citizens or businesses. Community Officers then directly act upon those complaints, direct the issue to other divisions of the police department for action or even direct them towards other City resources and agencies. Quite often, Community Officers act in a mediator capacity, assisting individuals with neighborhood disputes to help the citizens come to a peaceful resolution.

Community Officers develop a variety of special projects in their sectors. Examples of these projects include:

- Assisting apartment complexes with evictions due to lease violations,
- Reporting City Code violations to the Code Enforcement Division,
- Daily proactive checks of parks and schools within their sectors.
- Presentation of specialized safety briefs on a wide range of topics
- Presentations to students and children - vehicle displays, Officer Friendly events and attending events at the schools, such as Career Day and the Little Helpers Parade.

The division leads and participates in community improvement projects within distressed neighborhoods. The officer's focus on developing relationships with those residents, promoting "buy in" and a sense of ownership. Residents in these improved communities help to deter the criminal factor and promote crime prevention within their neighborhood. The Community Officers work as a team on larger long-term special projects throughout the year. Community Officers partner with the City's Community Development Division and to assist in projects focusing on the older neighborhoods in the city.

Addressing quality of life concerns at the Myrtlewood housing area has been a long-term project for the Community Officers.



Shop with a Cop is a Community Policing Project with community partners from Target and Christmas Cheer.



Chief Yaniero leads the pack during JPD's leg of the NC Special Olympics Torch Run.

Officers consistently work with Myrtlewood residents to maintain the improvements made to the area. The City's Street Department has assisted in removing trash from different parts of the neighborhood. The results of these efforts are a cleaner neighborhood for the community to enjoy.

Are You OK? Program allows citizens to register to schedule automated calls from Jacksonville Police Department to check on their well-being. . The division noted a decrease in the number of citizens utilizing the "Are You OK?" program. A public information campaign shared the details of the program with citizens by way of interviews, news casts and social networking. The agency partnered with Onslow Memorial Hospital to provide the information to health care providers throughout the community. These efforts have resulted in a steady increase in "Are You Ok?" registrations

The effects of the June 2015 church shooting in Charleston, South Carolina, resonated throughout the nation and in our Jacksonville community. The Community Services Division reached out to local and regional churches to address their security concerns and to provide safety briefs designed specifically for churches and religious congregations.

The Community Officers facilitated 31 Neighborhood Watch Meetings during 2015. The Community Officers are identifying and researching new concepts to increase participation in community policing and efforts to promote police-citizen interaction. The interactive "app" Nextdoor has been a valuable resource to the division and community. Nextdoor allows interaction between the department and voluntarily established neighborhood units through email and through the Nextdoor social networking platform. The Community Services Division has provided dozens of public service posts since implementing the use of this app in 2014.



Jacksonville Bible Church students presented this sweet poster to the officers to show their support.



JPD partnered with the Chamber of Commerce on a number of crime prevention seminars, including church safety.



DARE Summer Camp comes to an end.

Investigative Services Division

The Investigative Services Division is responsible for investigating incidents involving criminal activity within the City of Jacksonville. The division is staffed with twelve investigators, including the juvenile section. Supervisory duties are addressed by a Sergeant, a Lieutenant and a Captain. Three skilled non-sworn staff members support the work of the division: the Victim Advocate, Criminal Analyst and Administrative Assistant II. Interviews for a fourth civilian position, Police Crisis Counselor, were conducted in 2015. A selection was made in December and the background process was initiated. Implementation of this position will be effective in 2016. The division also handles duties associated with internal affairs investigations and employment backgrounds. Internal affairs investigations are conducted by the division's Lieutenant, while background investigations are conducted by a part-time detective.

The Division utilizes a call duty schedule. This affords the Uniformed Patrol Division with the option to request an investigator on scene at any time. When an investigator is called to the scene of a crime, that investigator assumes the duties of lead investigator for that case until the case is resolved. There were approximately 154 "call-outs" during 2015, resulting in approximately 6,160 hours of service, including juvenile investigators.

Each report taken by the Uniformed Patrol Division is reviewed by the on duty supervisor and the Investigations Division Sergeant. If further investigation is required, the report is assigned to an investigator by the division's Sergeant. The assignment of cases is based on the amount of viable leads in each case. During 2015, approximately 7,829 reports were reviewed with approximately 1,967 reports assigned for further investigation. This equates to an average of 163 cases



The Holiday Task Force is an initiative designed to cut down on retail larcenies during the holiday season.



Detective Anthony Ramirez serves as the Law Enforcement Liaison to the Crime Stoppers Board.



Text a Tip has proven to be a valuable investigative tool.

When a case is assigned, the investigation begins with the detective making contact with the victim to introduce themselves. The investigator takes this initial contact opportunity to collect any additional information that is necessary. Each investigator is responsible for their cases until they have made an arrest, obtained warrants for the suspect, or until all leads have been exhausted. The investigators employ a wide range of resources to bring a case to resolution. The investigations supervisor may also close cases for other reasons, such as: a case being deemed as unfounded (meaning no crime was actually committed), the arrest was made by another agency; prosecution was declined by the district attorney's office; or the victim refused to cooperate or did not wish to pursue the matter criminally.

An investigator's work does not end when an arrest is made, as there is still much work to be done. Each investigator works directly with the District Attorney's Office to ensure that the cases are fully prepared for trial. Each case must be carefully organized to ensure that the testimony is effective and evidence is presented properly in front of the Grand Jury, Superior Court or District Court.

The division also works closely with other law enforcement agencies at the federal, state and local levels and is active in Jacksonville-Onslow Crime Stoppers.

Investigative databases are an important tool in the arsenal of the Investigative Services Division. The division actively utilizes online technologies to obtain information about suspects such as telephone numbers, addresses, vehicle information, jail visitations, and past criminal history.

Accurint, Linx, Clear and Police2Police (P2P) are just a few of the databases utilized by investigators.

Other databases are used to track stolen property. These resources are important because they assist in the development of leads to solve cases.

In 2015, three homicides were reported in the City of Jacksonville. All three homicides resulted in arrest after a short period of time. In all three cases, the offender knew the victim. In addition there were two deaths that were, statistically, listed as homicides. One was a result of negligent manslaughter (the result of negligent handling of a firearm). The second was the result of an assault, in which the victim was legally defending himself after being attacked by the suspect.

During 2015, Detective David Brown examined more than 100 different devices in the agency's Computer Lab. Those devices ranged from cell phones to computers to external hard drives. Detective Brown and the Computer Lab provided support and assistance to the NC State Bureau of Investigation, NC State Highway Patrol, North Topsail Beach Police Department, Holly Ridge Police Department, Swansboro Police Department, Surf City Police Department and the Sheriff's Offices from Onslow and Carteret County. Detective Brown also spent a few additional weeks in Hoover, Alabama, where he received training from the US Secret Service as a Mobile Device Examiner. This training provided the agency and the Computer Lab with additional equipment and the capability to examine phones and GPS devices encompassing a variety of software programs. The ability of our agency to have this expertise in-house has been a great benefit to our investigations.

Special Operations Division

The Jacksonville Police Department's Special Operations Division (SOD) is responsible for the enforcement and investigation of narcotic and vice-related offenses that occur within the city. These include crimes related to narcotics, gambling, prostitution, pornography and illegal alcohol.



Three homicides were reported in the City of Jacksonville in 2015.



Detective David Brown is a Digital Forensic Specialist. His training was provided by the US Secret Service.



alcohol. The division is comprised of five detectives working under the supervision of the division's Sergeant. Three of the five detectives are assigned to Federal Task Force positions located in Wilmington North Carolina including the Drug Enforcement Agency's Task Force, the Federal Bureau of Investigation Safe Streets Task Force and the Alcohol, Tobacco, Firearms and Explosives Task Force. An overview of the division's major initiatives is detailed here.



Organized Crime Drug Enforcement Task Force (OCDETF) "Last Call": This investigation continues as additional suspects are identified and tied to other suspects in the case. Detectives have identified four new suspects involved in bringing large amounts of Cocaine, Heroin, and Methamphetamine into eastern North Carolina from California.



Thus far, 12 subjects have been sentenced to a total of 1,112 months in Federal prison. One has been charged with murder in West Virginia. There are nine subjects pending indictments or sentencing. Two subjects were killed in car crashes and one was shot to death.



Detectives initiated an investigation of an organization suspected of trafficking crack cocaine within the City. This investigation titled, "***Straight outta Ni'RU***", overlaps with OCDETF's "***Last Call***" and "***Blew Ni'RU***" and has been adopted by the US Attorney's Office for federal prosecution "Straight outta Ni'RU" targets several mid to high level crack cocaine dealers in Jacksonville. Many of these suspects have previous records for cocaine sales.



Heroin Investigations

Building on the previous year's work, SOD Detectives have continued to combat the resurgence of heroin. Through numerous local investigations, the division has identified Wilmington, North Carolina as a source city for much of the local heroin supply.

Detectives were able to target mid and low level heroin traffickers bringing heroin to Jacksonville from Wilmington for resale. Detectives used this intelligence to identify the higher level of traffickers, many of which were in Wilmington. Detectives worked with Wilmington Police Department and New Hanover Sheriff's Office narcotics investigators on several joint investigations.

This work with New Hanover County and Wilmington Police Department allowed our detectives to develop a source of information that identified a heroin trafficker bringing three ounces of raw heroin into New Hanover County for distribution. Detectives were able to stop the vehicle as it entered New Hanover County. The suspect in this case is pending federal indictment for related charges.

During Operation "Wish in a Bush" Detectives continued the Federal investigation into a large heroin trafficking organization operating in the Onslow County area. This investigation resulted in the seizure of more than 5,000 bags of heroin, three ounces of cocaine, 5 hand guns and numerous arrests. Five suspects are pending Federal indictments or sentencing, one suspect is still at large. Another suspect is awaiting trial for Murder in New Jersey before federal sentencing for related drug charges.

As part of the ongoing heroin investigations, SOD Detectives were also sworn in with the FBI to assist with an investigation in Wilmington targeting numerous high level traffickers of heroin and PCP. Detectives participated in a federal wire tap during this investigation that led to numerous arrests. The suspects of this investigation are awaiting federal sentencing.

During "Operation Pandito, " Detectives were able to identify an additional organization that was found to be trafficking heroin in the Jacksonville area. Detectives developed several sources of information within the organization. Detectives conducted several controlled purchases of heroin and were eventually able to follow suspects to the Raleigh area, where they met



Heroin seized by the Special Operations Division.



the primary suspects to the Raleigh area, where they met their source of supply. The suspects were arrested upon their return to Onslow County. As a result of this investigation, more than three ounces of heroin and four handguns were seized. Several arrests were made and will be prosecuted in the state system, while three suspects are awaiting federal indictments or sentencing.

Drug Diversion

Drug Diversion and "Doctor Shopping" have persisted to become almost commonplace. Detectives attended Advanced Diversion Training and remain dedicated to their work with the NC State Bureau of Investigation (SBI) to target doctor shoppers and subjects diverting their prescription medication to the black market for profit. Detectives continue to build upon established relationships with area pharmacists and doctors.

Meth Labs

Detectives continue to work closely with the Onslow County Sheriff's Office and the State Bureau of Investigation in identifying, arresting and prosecuting individuals manufacturing methamphetamine. Detectives made several arrests of suspects with active meth labs, including one that is expected to be prosecuted federally. The National Precursor Law Enforcement eXchange (NPLEX) has been instrumental in identifying subjects that continue to purchase and attempt to exceed the pseudoephedrine purchase limits. Detectives maintain the agency's account. The addition of NPLEX users within the Patrol Division has increased enforcement efforts. By providing guidance to the Patrol Officers and individual training when needed, SOD Detectives have seen an increase in Patrol Division initiated arrests for pseudoephedrine purchase related charges and other methamphetamine related cases. SOD Detectives worked three methamphetamine labs during the past year.



Detectives work closely with physicians and pharmacists in their drug diversion efforts.



"Shake and Bake" methamphetamine "cooks" are on the rise.

Detectives identified a subject responsible for manufacturing methamphetamine as frequently as three times a day over the course of four years. Detectives worked closely with the SBI Clandestine Laboratory Team to make an arrest of the suspect as he was actively manufacturing methamphetamine. The SBI remediated the lab and tied the suspect to an on-going SBI OCDETF entitled, ***“Speed Bump”***. The suspect of this investigation is pending federal sentencing.



The division continues to receive information that marijuana is being shipped by mail (UPS, USPS, and FEDEX) into Jacksonville for distribution and use. The marijuana is often purchased legally in other states. With marijuana becoming marginally legal in other states, growers have been able to mass produce a “high grade” product, often selling locally for as much as \$40.00 per gram. This is the equivalent of \$18,143.60 per pound, if sold by the gram. Because of the potential for high profits, violence becomes a potential problem. Detectives interdicted three packages of marijuana and conducted controlled deliveries. One of these investigations led to the recovery of property stolen from several locations in the city. The suspect was accepting stolen goods in payment for controlled substances. Detectives worked with Camp Lejeune’s Criminal Investigative Division to close these active breaking and entering cases.



Proactive interdiction of mailed marijuana could reduce the amount of “weed” in our area.

The US Postal Service conducts limited proactive interdiction efforts. This is an area of opportunity for our division to increase law enforcement efforts to potentially reduce the amount of controlled substances coming into the Jacksonville area.



Technology is now used to procure prostitution - “e prostitution”

“eProstitution”

In spite of continuous enforcement, today’s technological advances have changed the methods of advertising and procuring for prostitution. While there are still street

walkers, many prostitutes now openly advertise on a variety of websites arranged by geographical area. SOD Detectives have been successful in targeting Internet listings by setting up undercover listings to identify and arrest subjects attempting to obtain the services of a prostitute.

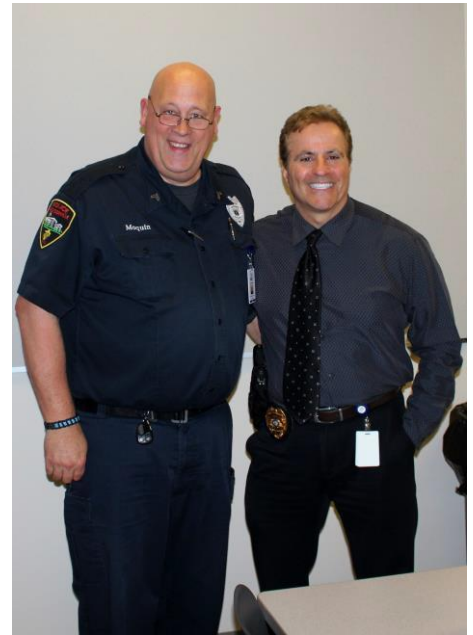
Detectives continue to work Internet sites to target prostitution and can develop sources of information to identify other crimes such as controlled substance violations and human trafficking.

Property Management/Evidence Division

The Jacksonville Police Department's Property Management / Evidence Division consist of two sworn police officers, two civilian Police Service Officers (PSO's) and are supervised by a Sergeant. The sworn and non-sworn positions handle different, but specific, duties within the division.

The Property Management office, staffed by the PSOs, is responsible for the purchasing, issuing and management of all police equipment. Additional duties include the inspections of all taxi cabs and wreckers operating in the city, fingerprinting as a public service and taking criminal reports filed by citizens that visit the Center for Public Safety in person or by telephone. PSOs completed 140 incident and supplement reports. They also managed 230 "talk with officer calls". The work of the Police Service Officers provides beneficial efficiencies, as it allows sworn officers to remain in the field to actively patrol and answer calls for service.

The Evidence Office is the workplace of the Crime Scene Investigators (CSIs). The division is tasked with ensuring that all evidence, found property and lawfully seized items are received and stored while maintaining the proper chain of custody. The CSIs assigned to this office respond to crime scenes to identify, collect and process evidence in



Crime Scene Investigator Steve Moquin retired from the agency in 2015.



The Property Management Division oversees the purchase and assignment of all uniforms and equipment utilized by JPD Officers.

a professional manner and in accordance with the rules of evidence. CSIs were called out to assist in crime scene processing 107 times in 2015. Additional duties of this division include photographing significant events, operating the police department's Integrated Automated Fingerprint Information System (IAFIS), recovering video surveillance from various cameras throughout the agency, transferring currency and weapons to various agencies within the city for disposal. These officers also maintain the security of evidence rooms and their contents in addition to the control, recovery and destruction of all prescription medications dropped off at our agency lobby.

The division recently completed the move from the old warehouse to Building 2. More than 300 items were moved. This project included obtaining a court order to destroy six gaming machines along with returning four machines back to the owner.

The division's administrative duties are varied and include receiving, cataloging, and storing evidence; preparing claim letters for property owners; preparing property for disposition and destruction as directed by law; and making written supplements for each case they assist on. Intake of property/evidence includes a review of all documentation and ensuring that each item is properly packaged and entered into the evidence and reporting system.

CSIs also work individually with officers to make corrections and ensure that documentation is correct for processing. Destruction of property/evidence includes reviewing case files and working with investigators/officers to ensure the case is closed fully, reviewing court dispositions and appeals and ensuring that all legal timelines have been met. Each step must be documented and each item verified in preparation for disposition/destruction.



The Evidence Division is charged with management of the agency's permanent drop box for unwanted prescription drugs.



Officers must ensure safety precautions are taken with bio hazardous evidence.

The Property Management Division currently maintains 16,151 items of evidence and property. In addition, we continue to work closely with the City's Finance Department to disperse funds to the Onslow County Board of Education. The Jacksonville Police Department released \$72,421.47 of seized U.S. currency during 2015 to the Onslow County Board of Education and Onslow County Clerk of Court.

Property Management Statistics	Totals
Items of Evidence Received	5,763
Items of Evidence Returned	342
Items of Regular Evidence Destroyed	481
Items of Narcotic Evidence Destroyed	64
Items of Regular Evidence Submitted to SBI	49
Items of Evidence Received from SBI	112
Narcotic Evidence Submitted to SBI	142
Narcotic Evidence Returned from SBI	297
Crime Scene's Processed	64
Weapons Destroyed	68
Digital Photograph Downloads from Platoons	24,277
Photographs Printed and Enhanced	543
Incident Reports Completed	44
Supplement Reports Completed	5704
Rx Drugs Collected (lbs.)	1,048.60
Fingerprint Comparisons	91
Money Released by Court Order	\$72,421.47
Photography or Video Request	57
Public Fingerprints Completed by PSO's	601
Equipment and Uniforms Issued	354
Taxicab Inspections	425
Background Checks on Taxi Applicants	439

Communications Division

The Jacksonville Department of Public Safety's Communications Center is the relay point for the dissemination of information to public-safety field units from the general public and between those field units and agencies. This relay of information is of vital importance in the protection of life and property. The Jacksonville Public Safety Communications Center is committed to providing efficient, effective public safety communications to the citizens it serves and to other agencies. During 2015, staffing was impacted by two retirements and personnel turnover. This placed a strain on the 911 Center operations. These staffing impacts, combined with an increase in calls for service, prompted a request for additional personnel. After review and analysis, staffing was increased by two part time positions. These part time employees are scheduled to work during peak call times and substitute for the regular employees on vacation or sick leave.

Fire Department US Digital Designs Alerting System

This year, Samantha, a digital alerting system, was added to our Fire Dispatch Protocol. This real time system automatically transmits emergency alert data to the fire stations, simultaneously alerting the stations of a call for service. The alert includes the nature and location of the call. This system provides an accelerated turnaround in addressing emergency calls, freeing dispatchers to communicate with callers and manage the dispatch process more efficiently and effectively. The system alerts the fire department in a timely manner and provides a variety of methods to ensure attention through sounds, light and other devices. The information is dispatched in a swift and effective manner to speed their response to the emergency call.



Telecommunicators are very happy to be working in the same building as the officers they serve.



Telecommunicator David Bleggi retired in 2015 with 30 years of service.



Telecommunicator Kristy Smith was recognized by the Chamber of Commerce as the 2015 911 Professional of the Year

Records Division

The Records Division provides a variety of specialized services to the public, our agency and to other law enforcement agencies. The division is staffed by five full time Records Clerks, one part time Police Officer and one supervisor. The Records Division is the repository of all criminal records and other associated data and is staffed from 7:00 AM to 12:00 Midnight, seven days a week, to include most holidays.

Records Clerks utilize a records management system (RMS) to provide crash and offense reports to citizens that request them by mail, fax, e-mail and in person. The Records Division processes approximately 11,000 reports annually, generated by various divisions throughout the agency. When the report has been completed by the officer and has been approved by supervisors, it receives a final review in the Records Division.

Reports	2015
Arrests	3,912
Citations	14,267
Incidents	7,851
Traffic Crashes	3,309

Records Division staff are the public's first stop at the Center for Public Safety. Records Division Clerks staff seven non-emergency phone lines and assist all citizens visiting the agency in person.

The Records Division provides assistance to Property Management Police Service Officers (PSOs) in issuing taxi permits for the city by accepting completed applications and taking permit photos for taxi cab drivers. That service is offered on Tuesdays and Thursdays from 8:00 to 11:00 AM and 1:00 to 4:00 PM. The Center for Public Safety provides a designated area for the permitting of the taxis to provide prompt and



The Records Division is the first stop for visitors to the Center for Public Safety. This Daisy scout visited the department to bring cookies for the officers. Officer Bryan Stitz was happy to accept.



Records Manager Sher'rie Hall assists at the Taxi Permitting Window, located in the Records Division.

professional service.

During 2014, the Records Division became a Processing Site for US Passport Applications. During 2015, the Records Division staff accepted 1,163 US Passport Applications for residents. Because of the transitional nature of our military population, this service is vitally important to the citizens of our community. The training provided by the US Department of State allowed city employees at the Center for Public Safety and city hall to accommodate the public with convenient locations and hours to obtain this vital service.

The Records Division strives to provide excellent customer service to all who contact the Jacksonville Department of Public Safety.

Professional Training and Standards

Training is an essential element of all practices of the Jacksonville Police Department. It is imperative that law enforcement officers continuously prepare and train for the challenges faced while performing their duties to enforce the law. It is a profession in which performance is crucial. Over the years, the Jacksonville Police Department has developed and maintained the highest standards to achieve the goals and objectives of the police department and the city in providing stellar police services.

The Training Division's staff of two (one Captain and one Administrative Assistant) coordinates all training activities for the agency. Training opportunities for all employees are available within the agency and are offered to outside agencies when possible. On-site training is conducted by agency officers and staff certified as General or Specialized Instructors.



Records Division Staff accepted 1,163 US Passport Applications for community residents.



City Media Services Specialist Kevin Reopelle filmed the demolition of the old Police Department.



The agency can host multiple training classes throughout the new facility.

Our instructors provide “in-house” training and work in partnership with Coastal Carolina Community College and other agencies.

During 2015, our partnership with Coastal Carolina Community College led to offering annual law enforcement training required by the State of North Carolina. North Carolina requires twenty-four hours of In-Service Training for law enforcement officers. The police department completed eighteen hours of this training on-line. The topics included: Legal Updates; Juvenile Minority Sensitivity Training: What Does It Have To Do With Me? Domestic Violence: Teen Dating Violence; Law Enforcement Intelligence Update; Missing and Abducted Children; Emotional Survival and Officer Safety: Responding to Crimes Off-Duty. The final block of instruction completed was state mandated firearms training, consisting of six hours of combined classroom and practical application.

During 2015, our agency also partnered with the North Carolina Justice Academy, the Institute of Police Technology and Management and the FBI National Academy to address training. These organizations provide a wide variety of training from traffic stop techniques to specialized training, such as computer program technology. The partnership with the North Carolina Justice Academy provides a diverse variety of training topics in both classroom and web-based settings.

These training networks and cooperative efforts have allowed the agency to provide our officers with a wide variety of training opportunities. We are fortunate to have training partners who provide these on-site, resulting in cost efficiencies for the city. This year, agency personnel participated in approximately 20,801 hours of in-service, roll call and specialized training both on-site and at outside locations.



New officers are sworn in by City Clerk Carmen Miracle.



Captain Ronnie Dorn became the agency's newest FBI Academy Graduate in 2015.

Accreditation

For twenty-four years, the Jacksonville Police Department has upheld a commitment to ensure that our community receives the highest level of professional law enforcement services. Today, that commitment to accreditation by the Commission on Accreditation for Law Enforcement Agencies (CALEA) endures by maintaining continuous accreditation status.

CALEA Accreditation inspires public confidence in our agency. It provides an assurance that the Jacksonville Police Department is current on police initiatives and administrative practices. This is objective evidence of our focus on excellence in leadership, resource management and delivery of police services. We have created and maintained a confidence and pride in our ability to operate efficiently and meet the goals of our community.

During 2015, the Accreditation Manager completed the roll out of Power DMS, document management software program that created efficiencies and enhancements to accreditation management. A vacancy in the Accreditation Manager position resulted in an application and selection process for the part-time position. During that time, members of the department's supervisory staff took on accreditation duties to continue the preparation for an on-site CALEA assessment visit in 2016. The group remained in place to assist in the transition of the new Accreditation Manager, who came on staff in December of 2015.



National Night Out 2015

The Jacksonville Police Department, in conjunction with the City of Jacksonville, hosted the 17th annual National Night Out in our community. The beautiful Riverwalk Crossing Park is a perfect location to host what Mayor Sammy Phillips calls “Jacksonville’s Premier Event.” We join thousands of communities on the first Tuesday of August in holding National Night Out.

The purpose of the night is to heighten awareness of crime and drug prevention strategies and to generate support and participation in local anti-crime efforts. More than 12,000 visitors gather in the casual festival atmosphere. Police and community use this opportunity to build relationships and trust and just get to know one another a little better. It was a fabulous night to enjoy free music, fireworks and more than 150 exhibitors in a family friendly atmosphere. National Night Out was sponsored entirely through the support of city and county government, military bases and the generosity of our local business community.

Running with the Law

The third annual Running with the Law 5K was held on August 1, 2015 as a partner event to National Night Out. More than \$2,500 in proceeds from over 150 runners from this popular event benefitted the NC Special Olympics Torch Run. The race embodies the spirit of working together to develop crime prevention awareness and to build police and community partnerships. Jacksonville Recreation and the Jacksonville-Onslow Sports Commission provide support and direction for Running with the Law.



The National Knight always attends National Night Out.



Community sponsorships ensure the success of this event.



Heroes come out to participate in Running with the Law 5K

City Council Support

As a public safety agency, we are fortunate to have strong support from our City's Mayor and Council. Their support of the department's efforts to provide the best in law enforcement services is a key element in our success. The Council's Goal #7 (Be proactive in protecting the safety and welfare of all citizens of the Jacksonville community) exhibits this commitment. Our 2015 Goals and Objectives of the Jacksonville Police Department are in accord with the Council's Goal #7.



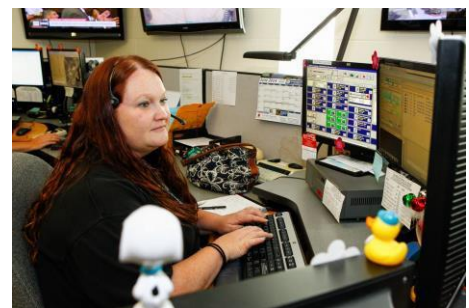
Mayor Sammy Phillips congratulates Sgt. Paul Ehrler on his promotion.

Agency Goals and Objectives

Goal 1: To develop and maintain a positive relationship between the Jacksonville Police Department and the community we serve by positively impacting and reducing the perception of fear in our neighborhoods and businesses through the enhanced interaction and communication between citizens of Jacksonville and the officers of this agency.

Objectives:

- Increase informal police contact with the community by self initiating communication with business owners and residents.
- Listen to and address citizen concerns by responding through email, phone contact and face to face interactions.
- Work with the community to identify problems and offer solutions to correct problems.
- Promote citizen involvement in identifying problems and solutions by reporting crimes as they occur.
- Conduct traffic enforcement to aid in traffic safety in our neighborhoods.



Telecommunicator Sarah Anderson helps to administrate the Are You OK? Program, which provides scheduled calls to check on the welfare of citizens enrolled in the program.

Outcome:

In 2015, members of the Jacksonville Police Department continued to foster the relationship with the community for which we serve. Some of the methods include but are not limited to:

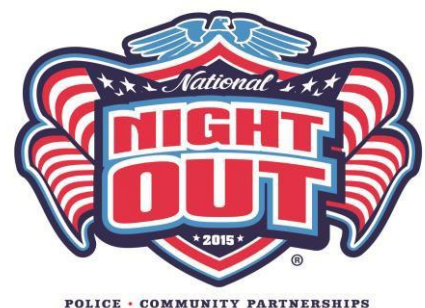
- International Walk to School Day- This event was a huge success leading to the addition of a second school in 2015
- Specialized Crime Awareness Trainings- These safety briefs have been conducted for a variety of groups such as Realtors, Business Owners and Homeowners providing them with information regarding crime trends as well as safety tips to reduce the chances of them becoming a victim.
- National Night Out- One of the largest events held by our agency to enhance the cohesiveness with our citizens.
- Social Networking through the agency's Facebook page to post information.

Goal II: Eliminating the opportunities for crime and reducing the fear of crime through a commitment of proactive and preventive action and a close working association with all citizens, businesses, and governmental agencies.

Objectives:

- Conduct directed patrols regarding on going crime trends in order to effectively and efficiently respond to the social or environmental causes of crime and eliminate the opportunity for crime to occur.
- Work as a collective force, utilizing all data and perspectives available in order to plan effective strategies to reduce crime.
- Address the needs for effective manpower allocation to more efficiently address

Internal Affairs/Citizen Complaints 2015	
Allegations	15
Excessive Force	3
Bias Based	1
Unbecoming Conduct/ Unprofessionalism	5
Performance/Use of Improper Procedures	0
Other/Criminal	6
Total Complaints	15
Dispositions	15
Unsubstantiated	8
Substantiated	7
Pending	0



continuous and problematic crime occurring within the City.

- Conduct periodic follow up reviews with citizens and businesses for services rendered by the Jacksonville Police Department to determine additional needs of the citizens or businesses and needs for improvement.

Outcome:

- Patrol officers continued to use Crime Analysis to monitor various aspects of crime. This information is viewed by the patrol officer prior to each shift to evaluate manpower allocations and determine pro-active patrol techniques to reduce the opportunity of criminal activity.
- Pro-active patrol efforts such as foot patrol, bicycle patrol and various check points are utilized to increase visibility while reducing the opportunity for crimes to be committed against persons and property.

Goal III: Increase the effectiveness and efficiency of the department's delivery of police services through enhancement of the knowledge, skills and abilities of our officers.

- Implement leadership training for all officers in order to prepare them for future service within the department and within their personal lives.

Outcome:

The Jacksonville Police Department continues to strive to provide the most effective and efficient service to our citizens.



Officers responding to a crime scene.



Corporal Copeland Mills receives his Advanced Law Enforcement Certificate. This law enforcement certification enhances the knowledge, skills and abilities of a police officer.



Checking stations are utilized as a proactive approach in against impaired driving.

The agency upgraded its PRIZM simulator to enhance officers shoot don't shoot decision making. The system has hundreds of possible scenarios depending on the participating officers' actions and reactions. This is a vital training as it relates to deadly force decision making.

- The Jacksonville Police Department is currently hosting four Crises Intervention Training sessions a year in order to better equip our officers with the ability to de-escalate a situation often eliminating the need to utilize force.
- In addition to the yearly in-service required, members of the agency attend numerous training opportunities throughout the year to increase knowledge and enhance skill set. Trainings such as advanced evidence collection, crash investigation, narcotic detection, gang identification and awareness are just a few of the advanced training topics addressed.

On the Horizon

We have entered a new era in public safety for the community of Jacksonville and the police who serve them by completing our first full year in the Center for Public Safety. The facility supports our efforts to provide the highest quality of law enforcement services to the public.

Violent unrest between police officers and the citizens continues throughout our country. Although we are fortunate to have the support of the Jacksonville community in our efforts to serve and protect, we must strive to improve relationships and utilize every opportunity to build trust between officers and the public.



This group of officers completed the first Crisis Intervention Training held in the new facility.



A rainbow forms over the Center for Public Safety after a rainstorm.

The inadequacy of Mental Health Services in our community continues to impact our work. Calls for police services involving mental health subjects in crisis present a variety of challenges, as the services put in place by the state to assist these persons are sorely lacking. Individuals in crisis have particular needs that cannot be addressed by police services alone. The financial costs of responding to these calls, as well as the human cost, are a source of concern for our community.

In response to the rapidly escalating suicide rate in our community, a group of leaders joined together to form the Suicide Prevention Task Force. This group is diligent in its focus to take action in addressing our community's suicide problem. Crisis Intervention Training (CIT), a block of specialized instructions specifically for police officers was created and implemented. Recently the agency assumed the administrative oversight of CIT training, allowing for more training opportunities. It is the goal of the Jacksonville Police Department to have every officer certified in CIT.

Training for officers in the de-escalation of critical incidents is being addressed through technological upgrades to our PRISM system. This system provides realistic scenario-based training for officers in how to address life-threatening situations that they face on the streets they patrol and the calls for service that they answer. We will continue to seek new technological advances and innovations that will allow us to provide efficient and effective service.

The Jacksonville Police Department stands ready to meet the needs and challenges of a progressive community.



Community Officers Lofton and Mills on a proactive bicycle patrol.



JPD Mission Statement

**WE, THE MEMBERS
OF THE
JACKSONVILLE
POLICE
DEPARTMENT,
THROUGH
TEAMWORK WITH
OUR CITIZENS, ARE
COMMITTED TO
PROVIDING A SAFE
COMMUNITY.**



